

Water Main Breaks

Water main breaks are a serious problem and require immediate attention by our maintenance crews. If you notice water bubbling up through the ground, a wet area appearing during dry weather, or a loss of water pressure within a service area, please notify the Water Maintenance Division at **754.3097** (7am - 4pm), or the Police Dispatch at **754.3000** (after hours and on the weekends).

When the naturally formed scale on the interior of the piping system is disturbed, some water discoloration may occur for several hours. During this time limit your water usage, especially hot water. This will limit the storage of discolored water in your water heater and help prevent fixtures, clothing, and dishes from staining. If discoloration appears for an extended period of time, please call 754.3097.



FAIRBORN
A CITY IN MOTION

The Water Division recommends residents keep a pitcher of fresh water in the refrigerator for unpredictable emergencies.

City of Fairborn

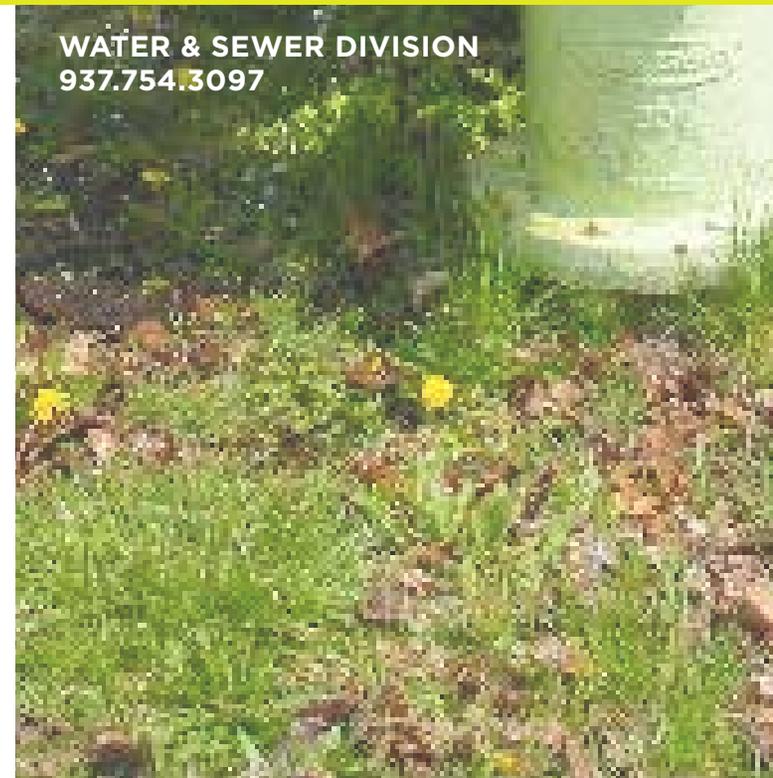
44 W. Hebble Avenue | Fairborn, OH 45324
p: 937.754.3030 x: 6 | f: 937.754.3199

HYDRANT FLUSHING & WATER MAIN BREAKS

When a break occurs, crews work quickly to make the repairs and restore water service. Water must usually be shut off when repairs are made. The City makes every effort to notify residents when this may occur. However, due to the emergency nature of repairs this may not always be possible. A water main break may take four to six hours to repair.



WATER & SEWER DIVISION
937.754.3097



FIRE HYDRANT FLUSHING & WATER MAIN BREAKS

The flushing of city water lines through fire hydrants is an important preventative maintenance activity that cleans out iron deposits in the water lines, helps verify that hydrants are properly working, and assures continued high quality drinking water. Fire hydrant flushing also provides the Fire and Water Divisions with valuable information on the integrity of the hydrants and water lines.

How often are hydrants flushed?

The Water Division flushes the entire system once a year, generally starting near the early part of April. An announcement is made through local media and online to let the public know of the flushing schedule. Businesses that may be adversely affected by the testing such as medical offices, restaurants, and hair salons will receive the flushing schedule via mail.



What takes place during fire hydrant flushing?

During the testing process, a Water Division operator opens each hydrant to its maximum flow. The flow stirs up any iron deposits and settlements and removes them from the system. The operator cleans and lubricates accessible operating parts, checks the operation of the hydrant and valve, and records any deficiencies for repair.

How long does flushing take?

It takes approximately five weeks to have all the hydrants throughout the city flushed.

Will hydrant flushing affect your water?

During the flushing process, you may experience some water discoloration, especially when work is being done in your immediate neighborhood. Once the hydrant flushing is complete, the water quality will improve.

What precautions should you take?

Before doing laundry or other projects that may suffer from discolored water, make sure the water runs clear. If you develop a problem with rust on laundry items, rust remover is available from the Utilities and Water Divisions, free of charge, by calling 754.3097 between 7 am and 4 pm.

Also, keep a pitcher of clean water in the refrigerator for drinking purposes.

The City's nearly 150 miles of water main are buried about four feet beneath the ground surface. As a result of age, condition, environmental factors, or other issues, pipes occasionally break. Water main breaks are more prone to occur in the winter and the spring. The extreme weather changes can cause ground shifts placing an unusual amount of stress on the water main lines.

Important Numbers

To report a water main break/discolored water:

- Water Maintenance Division 754.3097 (7am - 4 pm, weekdays)
- Police Dispatch 754.3000 (after 4pm and weekends)

For rust remover:

- Utilities Division 754.3007 (8am - 5pm, weekdays)
- Water Maintenance Division 754.3097 (7am - 4pm, weekdays)